

Computer Shop

Overview

The mission of the Computer Shop is to provide technical support for research, teaching, and administrative functions. The two IT Programmer/Analysts on staff have expertise in Macintosh, Windows and Linux computers, peripherals, printers, and network interfacing, including installation, setup, upgrades, demonstration, troubleshooting, repair, and modification services. The Computer Shop also provides design, development, and installation of local area networks, specifying hubs, network cards, cable types, and software. Consultation is provided to determine appropriate hardware/software solutions.

Services Available

All services are provided on an appointment basis. Business hours are from 8:00AM to 5:00PM, Monday through Friday.

Software and Hardware

New Installations
Latest O/S
Applications/Upgrades
Browsers
E-mail
VPN
Security
Troubleshooting
Corrupted systems
Damaged Media

PC and Macintosh Platforms

Set up and configure new systems
Desktops
Laptops
Troubleshoot hardware problems
Upgrades
Printers
Scanners
External Storage

Networking

Install new wiring
DHCP
VLAN
Troubleshoot connectivity

Fee structure:

Current service charges:

- Labor: \$75/hr
- Materials: Cost + 25%

Location

3614 Geology

Contact Information

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